General Information

Airport pick up

The Taxi driver will be waiting for you at GATE 5 with a board with your name on. Once you exit the flight passenger area with your bags, please go to GATE 5 (between EXIT C & EXIT D) at ARRIVALS hall (picture of the location in info pack).

The contact number is: +34 616 00 93 70 (Taxi Transfers Puerto Alcudia)

Luggage transfers

Please make sure all your luggage has a tag with your name on. On the days when moving hotels, please bring your luggage to the reception **before 10.45am** and let them know you are leaving your luggage with them and somebody will collect it.

Please place the sheet of paper with 'CYCLE FIESTA' on the top of your luggage for each transfer (ideally attach to the luggage).

Your luggage will be in the next hotel for check-in time 14:00. If you arrive before 14:00 and luggage is not there, it's on it's way and will be delivered around 14:00.

All-risk bike hire insurance

Your bikes are covered with all-risk bike hire insurance that covers any damage that may be done to the bicycle without any maximum amount.

Tourist taxes in Mallorca

Please note all tourists must pay a tourist tax in Mallorca at each town. The tax is paid directly at the hotel when check-in or check-out.

The amount varies at each town and it can also vary slightly depending on the hotel and location in the city.

Here you can find the amounts to expect. Some hotels may allow you to pay by card, but some request cash only, so it would be very useful to have some cash always with you:

2.20-2.50EUR/person /night in Selva & Sineu

3.30EUR/person /night in Alcudia & Palma

Bike collection

The bike shop from where you will pick up your bikes is located 3km from your hotel (30min walk) or 8min drive. We can arrange a Taxi to pick you up if it's too far to walk. Please let us know in advance what time to arrange a Taxi, if required.

Shop name & opening hours: Wheelssport, Av. de Nicolau Riera-Marsà, 2, 07400 Alcúdia opening hours: 9AM–1PM & 4–7PM

At the end, we will pick up the bikes from the last hotel at 6pm. If you think you may not be back by that time, don't rush, just let us know in advance and we can reschedule.

Languages

Both Catalan and Castillan (Spanish) are official languages in Mallorca. The names of streets and towns are often used in both languages (with the Catalan names slightly more common), but are generally easy to work out. For example, Cala de Sans Vicenc is also called Cala San Vicente, Pollensa and Pollenca are the same town and Carrer as well as Calle are both used for the word 'street'. Most of these are similar enough that you should be able to work them out, but just be aware that street and village names may not always match up exactly with what is in the route descriptions.

Somewhat awkwardly, the numerical names for the roads can be different, for example the MA-2220 is also called the PM-222. Again, most of these are easy to work out; however the link is more obscure for some (for example, the MA-10 is also called C-710 in places).

Weather

The weather is generally very good for cycling in Mallorca throughout the year, although it can get uncomfortably hot in the height of summer, when we recommend starting early. It does rain at times, so we recommend bringing a jacket with you just in case, but it is still warm enough to enjoy cycling. More important is to bring sun glasses and sun cream, as you will likely be riding when the sun is at its strongest.

Road Conditions

The roads that we use on the routes are generally in excellent condition and quiet, particularly in the mountains. There is some tourist traffic on the popular routes, but these are mostly cars driving slowly and are very respectful to cyclists. Locals are also very respectful for cyclists and will generally move right over to the other side of the road when overtaking.

There are a few short transition sections on busier roads (for example the Ma-11 into Soller). On these there is often a wide hard shoulder or cycle lane to keep you out of the traffic; by Spanish law you should ride in this whenever possible (you don't have to if it is full of debris or too narrow)!

There are several short tunnels on the route. These are marked on the route maps so you can be aware of them, but they are nothing really to worry about. Take off your sunglasses before entering and be aware of rocks on the road or goats hiding inside. Cars are used to cyclists on all roads in the Tramuntana mountains and so will be driving cautiously.

Helmets

It is generally compulsory to wear a helmet in Spain apart from in towns. There are a couple of caveats to this: it is not necessary to wear a helmet when it is very hot or when you are on a significant uphill section. Because of the ambiguity of this law, it is very uncommon for cyclists to be stopped by the police if they are not wearing helmets, but bear in mind that, by the letter of the law, it is required to wear them the majority of the time. We recommend wearing a helmet all times in any case (not doing so may also invalidate your travel insurance policy).

Water

Water is historically a scarce resource in Mallorca. As a result, it is not that common to find working drinking fountains in most towns or villages. Some (such as Bunyola) do have drinking fountains in the main square, but generally you have to fill up your bottles in cafes, or purchase water from a shop or gas station during the rides. If you do come across a fountain, the water is generally fine to drink as long as it does not say 'agua no potable' or 'agua non tratado'.